

Electronic Acknowledgement Receipt

EFS ID:	4869205
Application Number:	10673118
International Application Number:	
Confirmation Number:	9237
Title of Invention:	Method and apparatus for load balancing work on a network of servers based on the probability of being serviced within a service time goal
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Filer Authorized By:	Bradley M. Knepper
Attorney Docket Number:	4366-106
Receipt Date:	26-FEB-2009
Filing Date:	26-SEP-2003
Time Stamp:	19:30:29
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$180
RAM confirmation Number	4715
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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed (SB/08)	IDS_11_Signed.pdf	478635	no	4
			d163b8a7372cd26122d0ea0b722f19c521205c		
Warnings:					
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2	Foreign Reference	EP1246097A1.pdf	691721	no	15
			38ea83846b720c3da03095902c5ab55d7c0a23f		
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3	NPL Documents	Judge_Agent-enhanced_workflow.pdf	607616	no	7
			b37b0ba7a85c305a76f8ba118185a4aa88475de		
Warnings:					
Information:					
4	NPL Documents	Evenson_Effective_Call_Center_Management.pdf	2799137	no	27
			111b8cd17fb338d4678cda91ca6ac31b091863		
Warnings:					
Information:					
5	NPL Documents	Eder_Time_Management.pdf	883305	no	20
			6972416de95da46ad2195912a6527190ae7416		
Warnings:					
Information:					
6	Fee Worksheet (PTO-06)	fee-info.pdf	29974	no	2
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